



Green Mountain Window Co.

LIMITED WARRANTY AND ADJUSTMENT POLICY 01-01-2011

Insulated Glass: Green Mountain Window warrants that, if installed and operated in accordance with Green Mountain Window's instructions, the insulating glass only, to be free from defects in material and workmanship for a period of twenty (20) years from the date of purchase. During the first ten (10) years, Green Mountain Window's obligation under this warranty shall be limited to replacement parts. During the following ten (10) years, Green Mountain Window will supply replacement insulating glass at 50% off standard cost. This warranty is for the seal of the insulating unit only and does not cover stress cracks, glass breakage, etc. Additionally, this warranty excludes glass units with an aspect ratio greater than 6:1 or glass units made with restoration glass. Green Mountain Window will not be responsible for the cost of painting, staining, removal of glass, reinstallation of glass, etc. Any replacement parts shall be F.O.B. Rutland, Vermont.

TRUTH brand hardware used on windows is warranted for a period of twenty (20) years against any defect in materials and workmanship that might cause the product to become unusable.

Classic Series Windows: Green Mountain Window warrants that, if installed, finished and operated in accordance with Green Mountain Window's instructions, all products shall be free from defects in material and workmanship which might render the product unserviceable for a period of one (1) year from date of purchase. Green Mountain Window's obligation under this warranty shall be limited to repair of, or a provision for replacement of, any part which it determines to be defective in material or workmanship under normal use and service. Replacement of any window part will be limited to the original purchase condition. Green Mountain Window will not be responsible for the cost of painting, staining, removal, reinstallation, etc. Any replacement parts shall be F.O.B. Rutland, Vermont.

Milestone Series Windows: Green Mountain Window warrants that, if installed, finished and operated in accordance with Green Mountain Window's instructions, all products shall be free from defects in material and workmanship which might render the product unserviceable for a period of two (2) years from date of purchase. Green Mountain Window's obligation under this warranty shall be limited to repair of, or a provision for replacement of, any part which it determines to be defective in material or workmanship under normal use and service. Replacement of any window part will be limited to the original purchase condition. Green Mountain Window will not be responsible for the cost of painting, staining, removal, reinstallation, etc. Any replacement parts shall be F.O.B. Rutland, Vermont.

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Wood Patio / Entry Doors: Green Mountain Window warrants that, if installed, finished and operated in accordance with Green Mountain Window's instructions, all products shall be free from defects in material and workmanship which might render the product unserviceable for a period of one (1) year from date of purchase. Green Mountain Window's obligation under this warranty shall be limited to repair of, or a provision for replacement of, any part which it determines to be defective in material or workmanship under normal use and service. Replacement of any door part will be limited to the original purchase condition. Green Mountain Window will not be responsible for the cost of painting, staining, removal, reinstallation, etc. There is no warranty against stress cracks or glass breakage on tempered glass. Warp is not considered a defect unless it exceeds ¼ inch in the plane of the door itself. Any replacement parts shall be F.O.B. Rutland, Vermont.

Claims: All warranty claims must be made through the original Green Mountain Window dealer from which the product was purchased. A representative of the dealer will help determine if a warranty claim should be made as well as submit the original paperwork (to determine the proper specifications) along with our warranty / service claim form.

This warranty is non transferable and is valid to the original owner of the building where the product is installed. There is no warranty on window or door components sold that are not part of a complete window or door unit (in a frame) when shipped from the factory. This warranty covers products purchased after January 1, 2006. For products purchased prior to January 1, 2006 see Limited Warranty and Adjustment Policy 01-01-2004. There is no warranty on windows and doors for which Green Mountain Window Company has not been paid in full. There are no other warranties, expressed or implied, except as set forth herein.